

FAQ: Where's My Newsletter?

When you sign up for Catherine's newsletter, **you must respond to the confirmation email with the subject line "Bybee News Subscribers: Please Confirm Subscription."** You will not be subscribed if you do not click the "Yes, subscribe me to this list" button. **This email often ends up in junk or spam folders;** if you don't see it in your inbox, look for it there.

To make sure you're receiving Catherine's newsletters in your inbox, copy and paste her email into your address book: catherine@catherinebybee.com OR add Catherine to your "Safe Senders" list:

- If you use AOL for email, Highlight the email address, then click "add contact" in the drop-down menu.
- For Apple Mail (OSX), open the email and right-click the sender's email address. Choose "Add to Contacts" or "Add to VIPs."
- For Apple Mail (iOS), add the "From" email to the address book by opening the message and tapping the "From" email address. Then tap "Create New Contact" to input the address.
- If you use Gmail, open the contact list. Then click "New Contact" and input the "From" email address. Once you receive your first email you'll want to move Catherine's newsletter to your primary inbox. If you're on your phone, hit the 3 dots at the top right, click "Move to" then "Primary." If you're on a desktop, back out of Catherine's newsletter, then drag and drop it into the "Primary" tab near the top left of your screen.
- For Microsoft - Outlook/Hotmail/Office, open the email and click the ellipsis in the right corner. From the menu, click "Add to Safe Senders."
- If you use Office(365), click "Settings," then click "View all Outlook settings." Navigate to Junk email. Next, go to "Safe senders and domains" and add the domain or specific email address from which you would like to receive emails. Then save your settings.
- Do you Yahoo? From your Yahoo mailbox, click the ellipsis next to "Spam." Then click "Add Sender to Contacts."